



Wednesday August 14, 2024
Artificial Intelligence Task Force
Government and Public Sector Efficiency Subcommittee Meeting

Attendees:

Sheri Sawyer, Governor's Office, Subcommittee co-chair
Rick Talbert, Washington State Auditor's Office, Subcommittee co-chair
Sumayo Hassan, AGO
Yuki Ishizuka, AGO
Ellen Austin Hall, AGO
Nick Stowe, WaTech
Marti Maxwell, Department of Children, Youth, and Families
Cliff Magness, Washington Health Benefits Exchange
Steve Zirschky
Magda Balazinska, UW, Task Force member
Boaz Ashkenazy, Augmented AI
Chalia
Farah Alqattan
Latoya Belgrave
Rory Paine-Donovan, AGO
Samantha Zee, Enterprise IT Policy Manager
Leslie Clark, Whatcom Community College in Bellingham
Brynn Brady, representing AWS
Deanna Brocker

- Meeting began with introduction of the AGO policy team, task force members in attendance, and all attendees.
- Meeting facilitator provides overview of previous subcommittee meetings. Focuses on the pertinent topic and invites information about Governor Inslee's Executive Order (EO) on AI:
https://governor.wa.gov/sites/default/files/exe_order/24-01%20-%20Artificial%20Intelligence%20%28tmp%29_0.pdf.
- EO particularly focuses of generative AI and the dimensions that impact humans.
- Explanation of EO deliverables:
- Due in September:
 - Report on potential generative AI initiatives within state agencies/government, to include use cases for functions of government that can be most enhanced, such as language translation, accessing a large amount of information, for case workers and others, and infrastructure to test pilot projects.
 - In partnership with the Department of Enterprise Services (DES), initial guidelines for procurement, uses, and monitoring of generative AI.
 - The Office of Equity (OOE) will develop an accountability framework in the fair, ethical, and equitable use of generative AI by the state.
- Due in December:



- With the OOE, guidelines on impact of adopting gen. AI on vulnerable communities, criteria to evaluate equitable outcomes in deployment and development of high-risk use cases.
- Guidance on risk assessments, specifically for high-risk use cases, including assessment of mitigations. This builds on guidelines WaTech issued on automated decision-making systems a few years ago.
- A report by the Office of Financial Management (OFM), with WaTech, the Workforce Training and Education Coordinating Board (WTECB), and organizations that represent state employees, on impact of generative AI on state workforce, how it can augment and empower workforce, and strategies to mitigate negative impacts.
- Due in January
 - Training plan for state workers on the use of generative AI, addressing the potential benefits to state operations and services, risks to Washington residents related to unfair and discriminatory outcomes, privacy and cybersecurity risks, and other potential harms.
 - Updated technology procurement and contract terms and templates, incorporating equity, bias, and algorithmic risk assessments.
 - WTECB must develop research opportunities and partnerships with research institutes to support innovation and expansion of generative AI and accelerate training and AI workforce development. This is a huge opportunity to invest and upskill people, partnerships and programs.
- Comment made on appropriately using the term harm within AI policy to reflect nuance.
- Question is asked about structuring the reporting of the EO deliverables to consider AI threat protection capabilities.
- Response addresses how generative AI use by bad actors is considered, particularly with phishing.
- Meeting member restates their understanding of the EO. Suggests the importance of using AI for robotic automation process to complete minor tasks, and humans for people-facing work. Additional suggestion regarding authenticating interactions with humans vs. AI due to the high presence of bot interactions that exacerbate risks.
- Point is made about the cybersecurity element of potential harms of automating tasks to generative AI, the potential of software and data to be compromised by bad actors.
- Meeting member pivots to think about AI in relation to public records requests and how AI could be used to make public data more accessible, and also to identify what novel questions AI raises about these records.
- A meeting member asks how the subcommittee co-chairs can be useful to inform the work they are undertaking to implement the EO.
- Facilitator underlines, as a workplan is being developed, that question can be better addressed in a later point.
- Meeting member brings up a point about focusing discussion and actions to the capabilities of those within the meeting. Underscores the importance of not going down a rabbit hole that creates unreasonable expectations.



- A logistical question is posed about how often subcommittee meetings will occur.
- AGO policy team member discusses capacity and number of subcommittees, tentative plan for subcommittees to meet monthly.
- A member of the meeting describes their experience with an AI task force in Oklahoma and what was learned. Mentions the breadth of issues addressed in final deliverable to consider in Washington's work.
- A question is asked of what a better method is of engaging and understanding AI legislation. A list of people and resources are stated by an additional member in the discussion as a response.
- Suggestion to develop a repository of resources and legislation for task force members, as well as a glossary of terms.
- A clarification is asked about: a) a meeting member's connection with a UC Berkeley group that tracks AI legislation in the state, and b) Washington State's EO mirroring California's EO.
- A comment is made about the accessibility of AI, particularly how use of AI can be considered open source due to a lack of regulation or monitoring. A suggestion is made about changing that to create a licensing system i.e. licensing for artificial intelligence codes, to limit the access of generative AI to protect private citizens.
- A member observes that the focus of subcommittee conversation has particularly focused on risks, recommends to not overshadow potential benefits of AI on government and state employee's work.
- An additional comment is made urging consideration of balancing risk and benefits AI use cases pose for state employees.
- A member of the meeting comments that rapid AI integration is occurring in UAE due to their goal setting of being a global AI leader and questions posed about potential learnings.
- A comment is made about how this specific subcommittee has great potential for broader action within the task force and the role within the state.
- A question is asked about how other subcommittees have conducted their work. The question is answered by emphasizing although subcommittee meetings began yesterday, a clear form is developing. Wherein meetings take shape of understanding perspectives and general agenda items of expectations and deliverables within the task force.
- An additional comment on managing expectations to be actionable and precise, focusing on deliverables in the authorizing legislation.
- A further comment is made by a meeting member of establishing parameters as first priorities prior to creating a course of action.
- Final call to actions is made, with members of the AGO policy team considering the proposal of creating a repository resource and task force members considering initial deliverables.
- A question is asked about upcoming changes at the AGO and potential impact to task force work. Response explains that AI task force work is independent and statutory.