

# Hate Crimes and Bias Incidents Hotline

Advisory Committee

February 11, 2026



# Introduction



Name, Organization,  
Locality



What was a bright spot of  
the last month?

# POP

- **Purpose:** Update on first eight months of pilot launch and progress for statewide launch.
- **Outcome:** Increased awareness of the statewide launch and outreach and engagement strategy for the year.
- **Process:** Presentation of marketing materials, outreach, and solicitation of feedback on service provider referrals.



# Note: PRA and OPMA

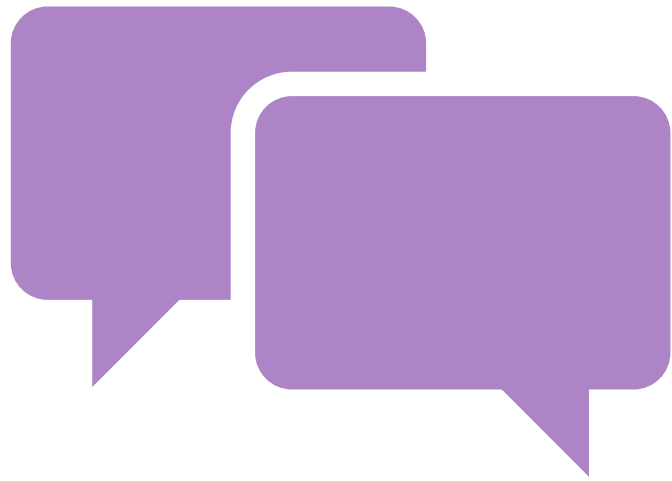
Trainings and guidance for Public Records Act and the Open Public Meeting Act can be found [here](#).

## Open Government Training Curriculum - Resources

Lesson (1) is a general overview. Lesson (2) provides basic training and other resources on the Public Records Act. Those resources include a training video, PowerPoint, and other educational materials such as legislative updates. Lesson (3) provides training and other resources on the Open Public Meetings Act. Those resources include a training video, PowerPoint, and other educational materials such as legislative updates. Lesson (4) provides basic records retention and management training. Lesson (5) provides supplemental Public Records Act training, designed especially for Public Records Officers. See Q & A guidance above to learn which lessons agency officials and staff must take.



- **Lesson 1:**
  - [Open Government Overviews and General Principles](#)
- **Lesson 2:**
  - [Public Records Act Basics - RCW 42.56](#)
- **Lesson 3:**
  - [Open Public Meetings Act - RCW 42.30](#)
- **Lesson 4:**
  - [Records Management and Retention Basics - RCW 40.14](#)

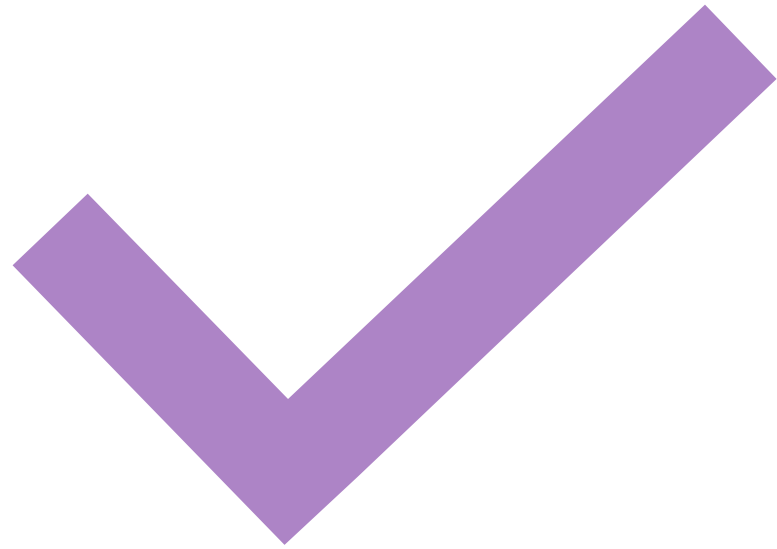


# Public Comment Period

# Adopt Agenda

1. **Welcome**
  - a. Introduction
  - b. POP
    - o **Purpose:** Update on first eight months of pilot launch and progress for statewide launch.
    - o **Outcome:** Increased awareness of the statewide launch and outreach and engagement strategy for the year.
    - o **Process:** Presentation of marketing materials, outreach, and solicitation of feedback on service provider referrals.
  - c. Reminder on OPMA and PRA
2. **Public Comment Period**
3. **Approve Minutes and Agenda**
  - a. Adopt agenda
  - b. Vote to approve minutes from November
4. **Introduction to New Analyst & Statewide Expansion**
  - a. Background
  - b. Outreach and engagement options
  - c. Statewide expansion
  - d. Q&A
5. **Presentation of Hotline Marketing Toolkit**
6. **Hotline Updates: Intakes**
  - a. Phone call reports
  - b. Webform reports
  - c. Q&A
7. **Next Steps & Closing**
  - a. Next Meeting: May 13<sup>th</sup>, 2026





Vote to  
Approve  
Minutes from  
November

# Introducing Alexis!

## Degrees in Public Health and Behavioral Sciences

- ▶ Foundational training in supporting neighbors and systems during times of crisis.

## Fieldwork in Diverse Communities

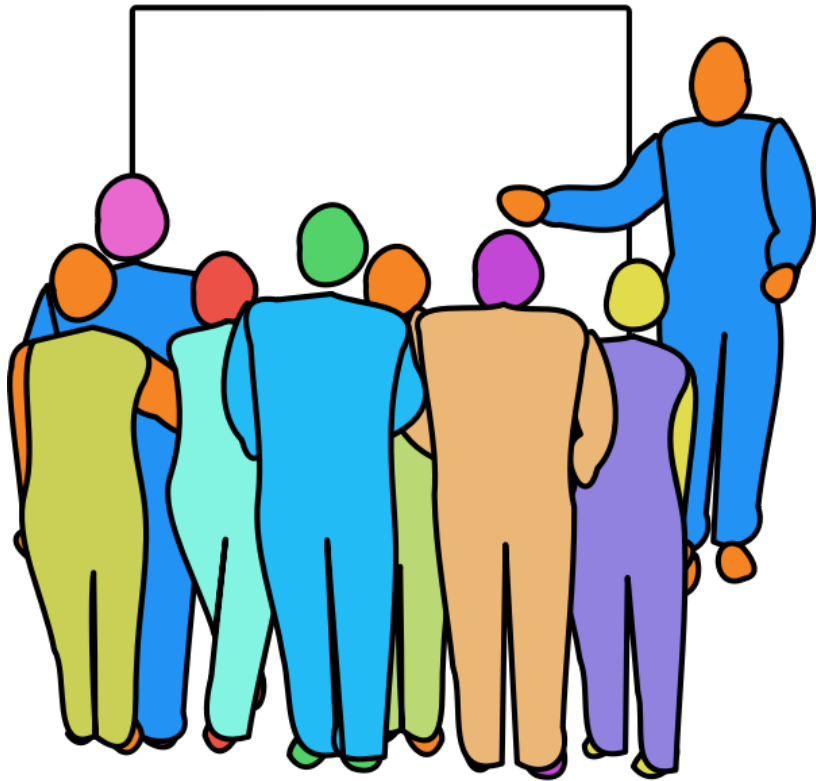
- ▶ Extensive in-the-community clinical experience in multicultural settings, steeped in a holistic, people-first perspective and practical puzzle-solving.

## Culturally Responsive, Trauma-Informed Care

- ▶ My crisis intervention practice aligns with SAMHSA's best practices integrating cultural humility and trauma-informed principles throughout.



# Outreach & Engagement: Increasing Awareness of the Hotline



- ▶ Tabling at community events
- ▶ Site visits
- ▶ Presentations on the hotline as a resource and how to report
  - ▶ In person
  - ▶ Virtual
- ▶ Gathering potential service providers to refer callers to

*As you plan your community events, please keep Alexis aware of potential for collaboration or if you would like him to come table or present.*

# Statewide Expansion: Service Provider Referrals

- ▶ 3 counties to 39
- ▶ To begin with Pierce & Cowlitz counties, based on hotline data and current partner organization locations
- ▶ What partner organizations are you aware of that would be good referrals to people reporting a hate crime or bias incidents?



## **Child and Family Services**

### **Community Support and Resources**

- Immigrant and refugee support
- LGBTQIA+ support
- Peer support
- Spiritual & religious support
- Youth support

### **Disability Support**

### **Domestic Violence**

- Hotline
- Shelter

### **Government**

- Crime Victims Services – Office of Crime Victims Advocacy (Commerce)
- Law Enforcement
- Prosecuting Attorney's Office

### **Health**

- LGBTQIA+
- Mental Health/Counseling
- Physical Health
- Safe Place
- Substance Abuse
- Women's Health

## **Housing & Shelter**

- Overnight shelters
- Permanent housing
- Temporary housing
- Youth shelters

### **Legal Services**

- Civil Legal Aid
- Criminal Legal Aid
- Mediation/Dispute Resolution

### **Mutual Aid/Community Funds**

### **Tribal Resources**

### **Victim Advocacy**

- Institutional harm
- Systems navigation



Discussion: What does success of the Hate Crimes & Bias Incidents Hotline look like to you?





**Want to Make it Meaningful?**

## Presentation of Hotline Marketing Toolkit

[Learn more about PRR's work](#)



# Style Guide & Marketing Toolkit

- ▶ Style guide
- ▶ Flyer
- ▶ Brochure
- ▶ Rack card
- ▶ Pocket victim referral card
- ▶ Newsletter
- ▶ Social media graphics and captions
  - ▶ These will be available to you by the end of February
  - ▶ *Note: The toolkit will be available for distribution in 16+ languages*
- ▶ Video in progress





Questions?



Washington State Hate Crimes & Bias Incidents Hotline

# Phone Number

# 1-(855)-225-1010

Accepting calls starting July 1, 2025

Language interpretation in over 240+ languages via LanguageLink

Voicemail only line for pilot phase duration

Response within 2-3 business days if follow-up requested

Can report completely anonymously



# Intake Webform

[ATG.WA.GOV/REPORT-HATE](https://atg.wa.gov/report-hate)

## Online Reporting

- ▶ Safe exit button
- ▶ Internally housed in AGO website

**Information about the victim/targeted person**

**\*Please describe the targeted person's known or perceived protected class. Select as many classes you believe were targeted.**  
(Senate Bill 5427, codified under RCW 43.10.305, 9A.36.080, and 49.60.030, specifies Washington's protected classes. Please use the field Additional Targeted Class(es) to write out your additional class(es) if not specified under the law.)

|  |  |
|--|--|
| <input type="checkbox"/> Race                              | <input type="checkbox"/> Gender  |
| <input type="checkbox"/> Color                             | <input type="checkbox"/> Sexual Orientation                              |
| <input type="checkbox"/> Religion/Creed                    | <input type="checkbox"/> Gender Expression or Identity                   |
| <input type="checkbox"/> Ancestry                          | <input type="checkbox"/> Disability (Mental, Physical, or Sensory)       |
| <input type="checkbox"/> National Origin                   | <input type="checkbox"/> Honorably Discharged Veteran or Military Status |
| <input type="checkbox"/> Citizenship or Immigration Status | <input type="checkbox"/> Use of a Trained Service Animal                 |

\*Age of targeted person/victim:

**Information about the incident**


Incident County (Please note, you can only select King, Clark, or Spokane counties at this time):


\*Incident City (Please note, you can only select cities in King, Clark, or Spokane counties at this time):

\*Did this incident occur on a Tribal Reservation?

Yes

No





# Hotline Updates: Intakes

- ▶ **As of 2/4/2026:**
  - ▶ **480 reports total**
    - ▶ 54.5% in King County
    - ▶ 14.2% from Spokane County
    - ▶ 3.9% from Clark County
    - ▶ 27.4% from outside the pilot counties
  - ▶ 167 phone call reports
  - ▶ 313 webform reports
  - ▶ 38% requesting follow-up

**Note:**

*It is too early in the program's pilot phase to conduct a meaningful data analysis of the reports received to the hotline thus far. A report is due to the governor and state legislature on July 1, 2027, and will be made publicly available on the hotline's website.*





Questions?

# Questions? Next Steps

- ▶ Next Meeting: May 13, 2026
- ▶ Please email the Hate Crimes & Bias Incidents Hotline Team [hatebiashotline-noreply@atg.wa.gov](mailto:hatebiashotline-noreply@atg.wa.gov) with any questions.

Thank You!

