

# Hate Crimes and Bias Incidents Hotline

Advisory Committee

May 13, 2026



# Introduction



Name, Organization,  
Locality



What is your favorite  
place to frequent in the  
summertime in WA?



# POP

- **Purpose:** Select video for the hotline. Update on first four months of pilot launch
- **Outcome:** Chosen video for marketing materials moving forward
- **Process:** Presentation from PRR (contracted marketing firm) on design options for hotline video and vote



# Note: PRA and OPMA

Trainings and guidance for Public Records Act and the Open Public Meeting Act can be found [here](#).

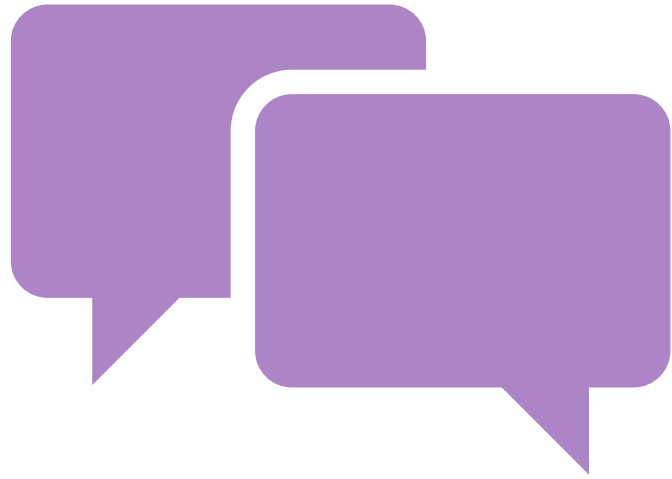
## Open Government Training Curriculum - Resources

Lesson (1) is a general overview. Lesson (2) provides basic training and other resources on the Public Records Act. Those resources include a training video, PowerPoint, and other educational materials such as legislative updates. Lesson (3) provides training and other resources on the Open Public Meetings Act. Those resources include a training video, PowerPoint, and other educational materials such as legislative updates. Lesson (4) provides basic records retention and management training. Lesson (5) provides supplemental Public Records Act training, designed especially for Public Records Officers. See Q & A guidance above to learn which lessons agency officials and staff must take.



- **Lesson 1:**
  - [Open Government Overviews and General Principles](#)
- **Lesson 2:**
  - [Public Records Act Basics - RCW 42.56](#)
- **Lesson 3:**
  - [Open Public Meetings Act - RCW 42.30](#)
- **Lesson 4:**
  - [Records Management and Retention Basics - RCW 40.14](#)





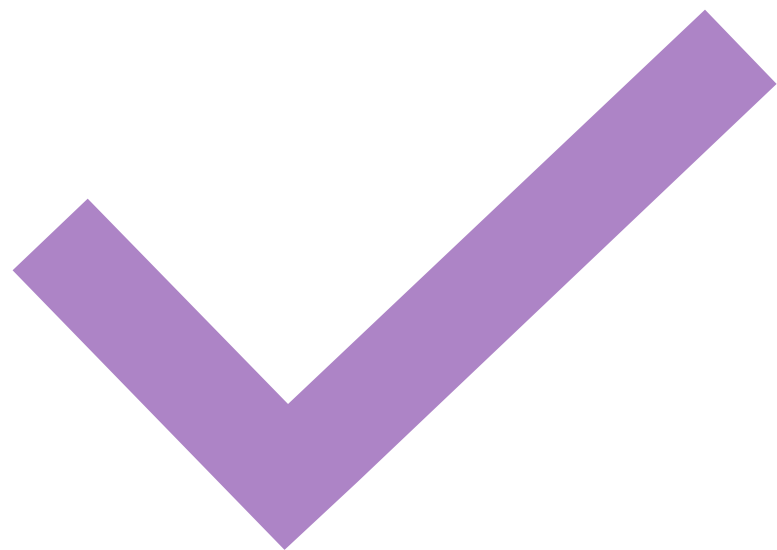
# Public Comment Period



# Adopt Agenda

1. **Welcome**
  - a. Introduction
  - b. POP
    - o **Purpose:** Select video for the hotline. Update on first ten months of pilot launch
    - o **Outcome:** Chosen video for marketing materials moving forward
    - o **Process:** Presentation from PRR (contracted marketing firm) on mood board options for hotline video and vote
  - c. Reminder on OPMA and PRA
2. **Public Comment Period**
3. **Approve Minutes and Agenda**
  - a. Adopt agenda
  - b. Vote to approve minutes from February
4. **Presentation from PRR on Hotline Videos & Vote**
  - a. PRR presentation of video options
  - b. Review, discussion, and Q&A
  - c. Vote on preferred video option
5. **Hotline Updates: Intakes**
  - a. Phone call reports
  - b. Webform reports
  - c. Q&A
6. **Next Steps & Closing**
  - a. Next Meeting: August 12th, 2026





Vote to  
Approve  
Minutes from  
February





**Want to Make it Meaningful?**

## Presentation from PRR on Video Options

[Learn more about PRR's work](#)







Questions?





Washington State Hate Crimes & Bias Incidents Hotline

# Phone Number

# 1-(855)-225-1010

Accepting calls starting July 1, 2025

Language interpretation in over 240+ languages via LanguageLink

Voicemail only line for pilot phase duration

Response within 2-3 business days if follow-up requested

Can report completely anonymously

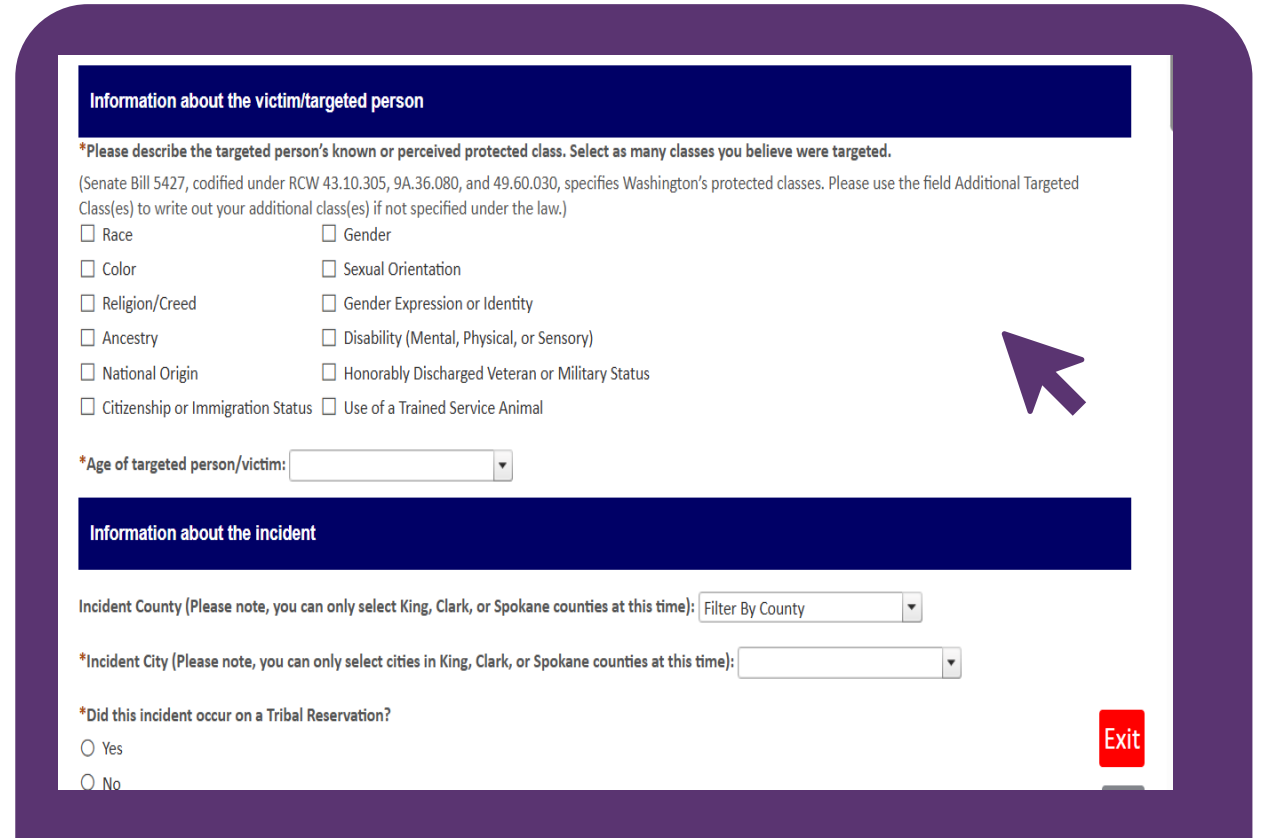


# Intake Webform

[ATG.WA.GOV/REPORT-HATE](https://atg.wa.gov/report-hate)

## Online Reporting

- ▶ Safe exit button
- ▶ Internally housed in AGO website



The screenshot displays a webform titled "Intake Webform" with a purple header. The form is divided into two main sections: "Information about the victim/targeted person" and "Information about the incident".

**Information about the victim/targeted person**

\*Please describe the targeted person's known or perceived protected class. Select as many classes you believe were targeted.  
(Senate Bill 5427, codified under RCW 43.10.305, 9A.36.080, and 49.60.030, specifies Washington's protected classes. Please use the field Additional Targeted Class(es) to write out your additional class(es) if not specified under the law.)

|                                                            |                                                                          |
|------------------------------------------------------------|--------------------------------------------------------------------------|
| <input type="checkbox"/> Race                              | <input type="checkbox"/> Gender                                          |
| <input type="checkbox"/> Color                             | <input type="checkbox"/> Sexual Orientation                              |
| <input type="checkbox"/> Religion/Creed                    | <input type="checkbox"/> Gender Expression or Identity                   |
| <input type="checkbox"/> Ancestry                          | <input type="checkbox"/> Disability (Mental, Physical, or Sensory)       |
| <input type="checkbox"/> National Origin                   | <input type="checkbox"/> Honorably Discharged Veteran or Military Status |
| <input type="checkbox"/> Citizenship or Immigration Status | <input type="checkbox"/> Use of a Trained Service Animal                 |

\*Age of targeted person/victim:

**Information about the incident**

Incident County (Please note, you can only select King, Clark, or Spokane counties at this time):

\*Incident City (Please note, you can only select cities in King, Clark, or Spokane counties at this time):

\*Did this incident occur on a Tribal Reservation?

☐ Yes

☐ No

A red "Exit" button is located in the bottom right corner of the form.

# Hotline Updates: Intakes

- ▶ **As of 5/4/2025:**
  - ▶ **661 reports total**
    - ▶ 49% in King County
    - ▶ 12% from Spokane County
    - ▶ 4.5% from Clark County
    - ▶ 34.5% from outside the pilot counties
  - ▶ **36.2% phone call reports**
  - ▶ **63.8% webform reports**
  - ▶ **47% requesting follow-up**

**Note:**

*It is too early in the program's pilot phase to conduct a meaningful data analysis of the reports received to the hotline thus far. A report is due to the governor and state legislature on July 1, 2027, and will be made publicly available on the hotline's website.*



# Press Release & Marketing

- ▶ Press Release
  - ▶ Sent to you in English, translated versions on the website
- ▶ Marketing Materials
  - ▶ Flyers, posters, rack cards, and social media graphics with the new logo have been posted to the hotline's website and are available for download. Please visit: [Report Hate. Get Support. Toolkit | Washington State](#)



Questions?



# Questions? Next Steps

- ▶ Next Meeting: August 12<sup>th</sup>, 2026
- ▶ Please email the Hate Crimes & Bias Incidents Hotline Team [hatebiashotline-noreply@atg.wa.gov](mailto:hatebiashotline-noreply@atg.wa.gov) with any questions.

Thank You!

