

# Hate Crimes and Bias Incidents Hotline

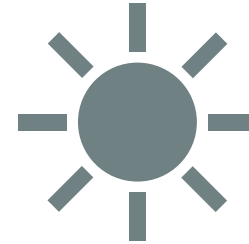
Advisory Committee

June 10, 2025

# Introduction



Name, Organization,  
Locality



What are you most excited  
about for the summer?

# POP

- **Purpose:** Update on project progress for hotline prior to pilot launch in July
- **Outcome:** Shared understanding of hotline's pilot launch structure and next steps
- **Process:** Review draft website, online intake form, and phone number together

# Note: PRA and OPMA

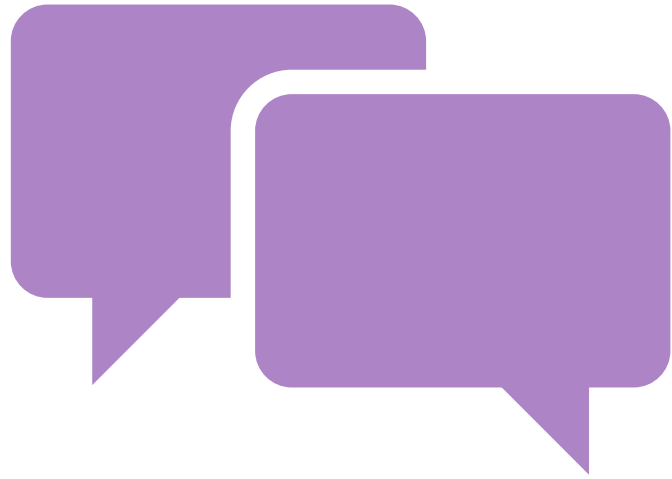
Trainings and guidance for Public Records Act and the Open Public Meeting Act can be found [here](#).

## Open Government Training Curriculum - Resources

Lesson (1) is a general overview. Lesson (2) provides basic training and other resources on the Public Records Act. Those resources include a training video, PowerPoint, and other educational materials such as legislative updates. Lesson (3) provides training and other resources on the Open Public Meetings Act. Those resources include a training video, PowerPoint, and other educational materials such as legislative updates. Lesson (4) provides basic records retention and management training. Lesson (5) provides supplemental Public Records Act training, designed especially for Public Records Officers. See Q & A guidance above to learn which lessons agency officials and staff must take.



- **Lesson 1:**
  - [Open Government Overviews and General Principles](#)
- **Lesson 2:**
  - [Public Records Act Basics - RCW 42.56](#)
- **Lesson 3:**
  - [Open Public Meetings Act - RCW 42.30](#)
- **Lesson 4:**
  - [Records Management and Retention Basics - RCW 40.14](#)



# Public Comment Period

# Adopt Agenda

## 1. Welcome

- a. Introduction
- b. POP
  - **Purpose:** Update on project progress for hotline prior to pilot launch in July
  - **Outcome:** Shared understanding of hotline's pilot launch structure and next steps
  - **Process:** Review draft website, online intake form, and phone number together
- c. Reminder on OPMA and PRA

## 2. Public Comment Period

## 3. Update on Project Progress and Timeline

- a. Adopt agenda
- b. Vote to approve minutes from April
- c. Review of project progress

## 4. Hotline Updates and Review

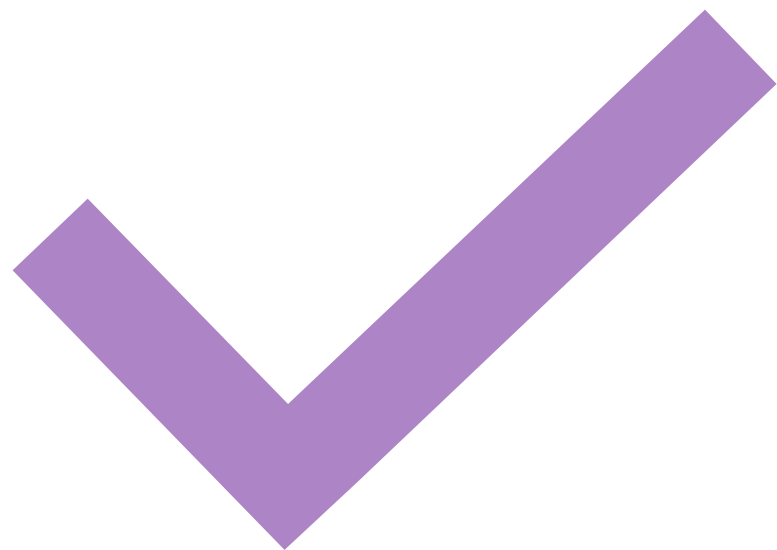
- 1. Website address
- 2. Webform
- 3. Phone number
- 4. Case conferencing solicitation
- 5. Q&A

## 5. Charter Adjustment: Vote

- a. Meeting frequency adjustment

## 6. Next Steps & Closing

- a. Next Meeting: To be determined



Vote to  
Approve  
Minutes from  
April

# Update on Project Progress & Timeline

- ▶ Website - **IN PROGRESS**, drafted and will be live by July 1, reviewing draft together today
- ▶ Intake Form - **DONE**, transitioned to online intake webform
- ▶ Phone number - **DONE**
- ▶ List of Service Providers - **DONE**
- ▶ Outreach & Engagement Meetings - **IN PROGRESS**
- ▶ Law Enforcement Referral Toolkit - **DONE**
- ▶ Outreach & Engagement Meetings with Service Providers - **IN PROGRESS**



Deliverable/ Month	November 2024	December 2024	January 2025	February 2025	March 2025	April 2025	May 2025
Intake Form		LE data categories ready with PSSC	Data categories ready with CSC	Feedback on intake form from AC	Final draft of intake form	FINALIZED	ISD Review
			First draft of intake form reviewed by CSC				
Service Provider Engagement Plan (Pilot Counties)	Service provider categories finalized with CSC	FINALIZED	AGO staff conducting outreach & engagement				
Referral Process for Law Enforcement			Toolkit and training for referral process				



Washington State Hate Crimes & Bias Incidents Hotline

Phone Number

**1-(855)-225-1010**



Washington State Hate Crimes & Bias Incidents Hotline

# Phone Number

# **1-(855)-225-1010**

Accepting calls starting July 1, 2025

Language interpretation in over 240+ languages via LanguageLink

Voicemail only line for pilot phase duration

Response within 2 business days or less if follow-up requested

Can report completely anonymously

# Website Address

[ATG.WA.GOV/REPORT-HATE](https://atg.wa.gov/report-hate)

Website contains:

- ▶ Phone number and link to webform intake
- ▶ What Happens on the Hotline?
- ▶ Why Report to the Hotline?
- ▶ Reporting Hate or Bias Crimes to Law Enforcement
- ▶ Resources for Victims
- ▶ Law Enforcement Hate & Bias Response Toolkit
- ▶ Report Hate. Get Support. Toolkit
- ▶ Hotline FAQs
  - What is a hate crime?
  - What is a bias incident?
  - What is the Hate Crimes & Bias Incidents Hotline?
  - Does the hotline refer to law enforcement agencies?
  - What is personal identifying information?
  - How is my data stored and protected?
- ▶ Information on the Advisory Committee
- ▶ Contact Form



**Washington State**  
*Office of the Attorney General*

Attorney General  
**Nick Brown**

[Home](#) [News](#) [Office Information](#) [Serve The People](#) [Initiatives](#) [Resources](#) [AG Opinions](#) [Employment](#)

[Home](#) | [Serve The People](#) | [Hate Crimes & Bias Incidents Hotline](#)

## Hate Crimes & Bias Incidents Hotline

### Report Hate. Get Support.

Whether it happened to you or to someone else, we're here for you to report hate and get the support you need.

### Non-Emergency Hate Crimes & Bias Incidents Hotline

**1-855-225-1010**

Trauma-informed operators from 9am to 5pm Pacific time, Monday-Friday.

Access to interpretation in over 240 languages.

We accept all Relay calls.

You can report to us online any time:

**REPORT A HATE CRIME OR BIAS INCIDENT**

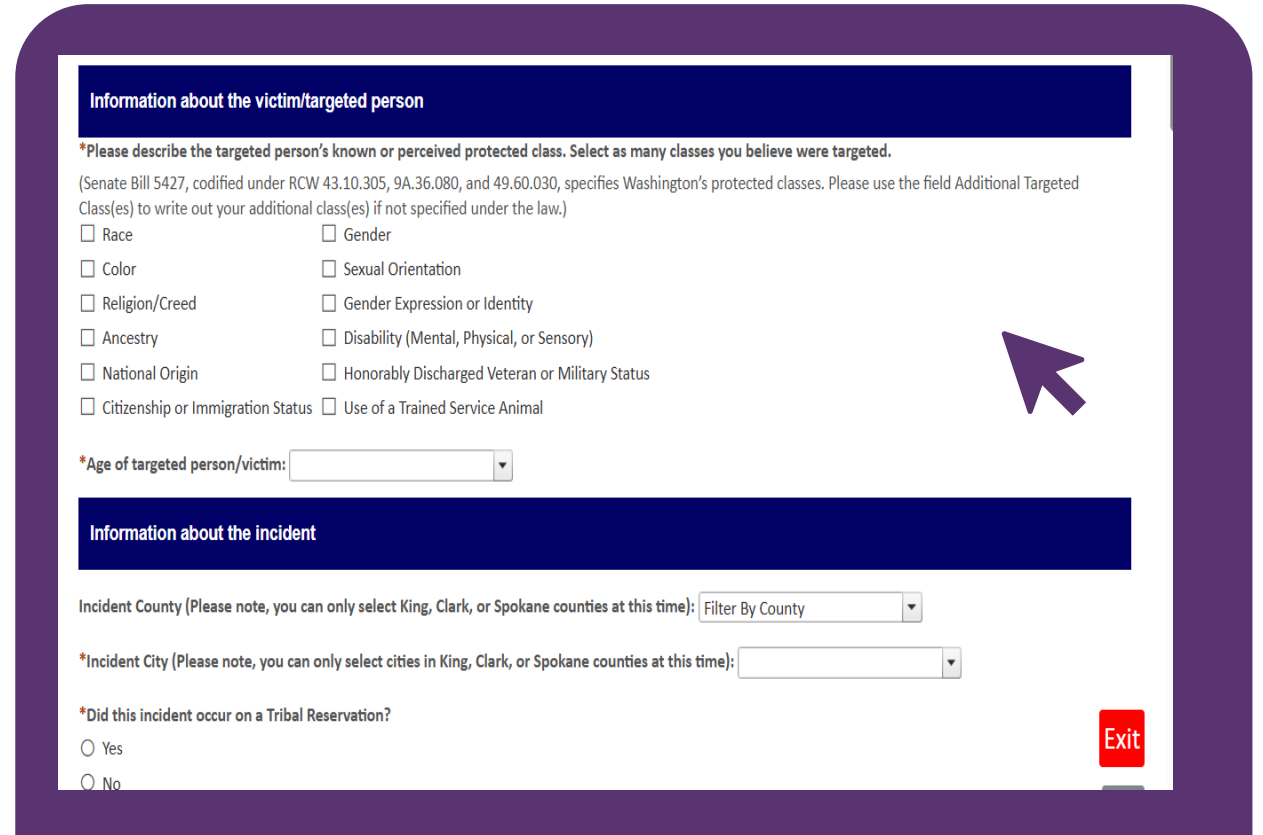
**Have you experienced or witnessed a hate crime or bias incident?**

# Intake Webform

[ATG.WA.GOV/REPORT-HATE](https://atg.wa.gov/report-hate)

Intake form adapted to an online format

- ▶ Active starting July 1<sup>st</sup>, 2025
- ▶ Safe exit button
- ▶ Internally housed in AGO website



The screenshot displays the 'Intake Webform' interface, which is a web-based form for reporting hate incidents. The form is divided into two main sections: 'Information about the victim/targeted person' and 'Information about the incident'. The first section includes a mandatory field to describe the targeted person's protected class, with a list of checkboxes for various categories such as Race, Gender, Color, Sexual Orientation, Religion/Creed, Gender Expression or Identity, Ancestry, Disability, National Origin, Honorably Discharged Veteran or Military Status, Citizenship or Immigration Status, and Use of a Trained Service Animal. Below this is a dropdown menu for the age of the targeted person. The second section, 'Information about the incident', includes a dropdown for the incident county (with a note that only King, Clark, or Spokane counties are selectable at this time), a dropdown for the incident city (also with a note about selectable counties), and a question about whether the incident occurred on a Tribal Reservation. A red 'Exit' button is located in the bottom right corner of the form area. A purple mouse cursor is visible over the form, pointing towards the 'Exit' button.

**Information about the victim/targeted person**

**\*Please describe the targeted person's known or perceived protected class. Select as many classes you believe were targeted.**  
(Senate Bill 5427, codified under RCW 43.10.305, 9A.36.080, and 49.60.030, specifies Washington's protected classes. Please use the field Additional Targeted Class(es) to write out your additional class(es) if not specified under the law.)

☐ Race ☐ Gender  
☐ Color ☐ Sexual Orientation  
☐ Religion/Creed ☐ Gender Expression or Identity  
☐ Ancestry ☐ Disability (Mental, Physical, or Sensory)  
☐ National Origin ☐ Honorably Discharged Veteran or Military Status  
☐ Citizenship or Immigration Status ☐ Use of a Trained Service Animal

**\*Age of targeted person/victim:**

**Information about the incident**

**Incident County (Please note, you can only select King, Clark, or Spokane counties at this time):**

**\*Incident City (Please note, you can only select cities in King, Clark, or Spokane counties at this time):**

**\*Did this incident occur on a Tribal Reservation?**  
☐ Yes  
☐ No

**Exit**

# Next Steps

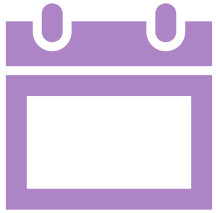
- ▶ Press Release
- ▶ Marketing Materials
  - ▶ Both will be sent out to you when they are ready
  - ▶ Translated into 17-26 languages in WA that are standard for the agency
- ▶ Hotline to go live July 1, 2025





Questions?

# Charter Adjustment: Meeting Frequency



## Current meeting frequency:

Bi-Monthly  
Second Tuesday of the month



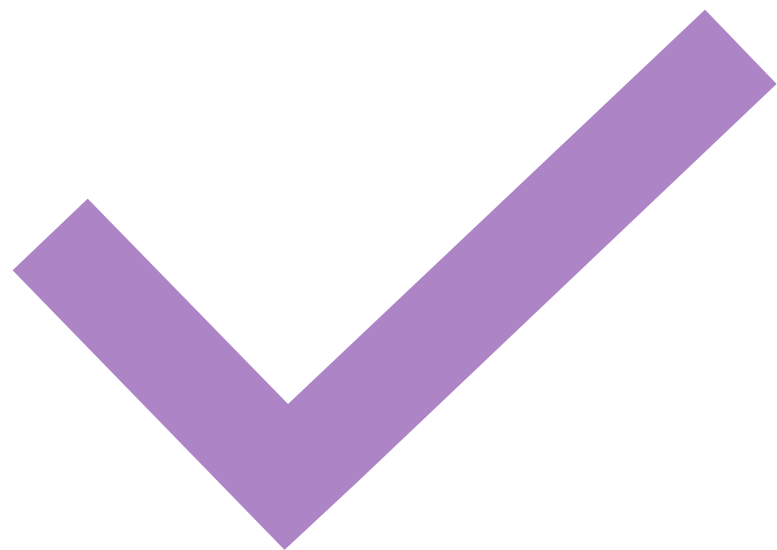
## Suggested meeting frequency:

Quarterly  
Second Tuesday of the month  
Suggested next meeting date: Tuesday  
September 9, 2025 10AM-12PM



# Quarterly meetings

- ▶ Updates on status of the hotline, use, outreach, upcoming events, sustainability, statewide launch, referral gaps, and data if possible
- ▶ Standard meeting frequency for advisory committees across the agency



# Vote on Charter Change for Meeting Frequency

# Questions? Next Steps

- ▶ Next Meeting:
  - ▶ Suggested: September 9<sup>th</sup>, 10AM - 12PM
- ▶ Please email the Anti-Hate Team at [anti-hate@atg.wa.gov](mailto:anti-hate@atg.wa.gov) if you have further questions.

Thank You!