

# Hate Crimes and Bias Incidents Hotline

Advisory Committee

August 12, 2025

# Introduction



Name, Organization,  
Locality



What is the best book  
you've read recently?

# POP

- **Purpose:** Update on first month of pilot launch
- **Outcome:** Create shared understanding of general hotline use thus far, and other state pilot programs
- **Process:** Presentation from Illinois hotline and an update from AGO staff on hotline reports and intakes

# Note: PRA and OPMA

Trainings and guidance for Public Records Act and the Open Public Meeting Act can be found [here](#).

## Open Government Training Curriculum - Resources

Lesson (1) is a general overview. Lesson (2) provides basic training and other resources on the Public Records Act. Those resources include a training video, PowerPoint, and other educational materials such as legislative updates. Lesson (3) provides training and other resources on the Open Public Meetings Act. Those resources include a training video, PowerPoint, and other educational materials such as legislative updates. Lesson (4) provides basic records retention and management training. Lesson (5) provides supplemental Public Records Act training, designed especially for Public Records Officers. See Q & A guidance above to learn which lessons agency officials and staff must take.



- **Lesson 1:**
  - [Open Government Overviews and General Principles](#)
- **Lesson 2:**
  - [Public Records Act Basics - RCW 42.56](#)
- **Lesson 3:**
  - [Open Public Meetings Act - RCW 42.30](#)
- **Lesson 4:**
  - [Records Management and Retention Basics - RCW 40.14](#)

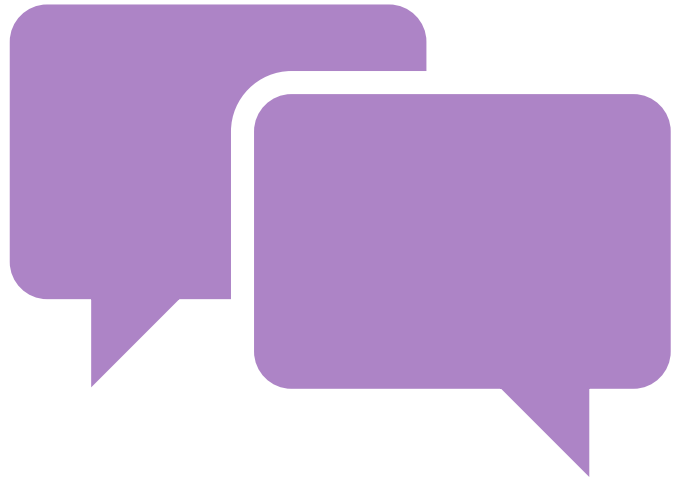


# Presentation from Illinois' Help Stop Hate Hotline

Illinois Commission on Discrimination &  
Hate Crimes



Questions?



# Public Comment Period

# Adopt Agenda

## 1. Welcome

- a. Introduction
- b. POP
  - o **Purpose:** Update on first month of pilot launch
  - o **Outcome:** Create shared understanding of general hotline use thus far, and other state pilot programs
  - o **Process:** Presentation from Illinois hotline and an update from AGO staff on hotline reports and intakes
- c. Reminder on OPMA and PRA

## 2. Presentation from Illinois' Help Stop Hate Hotline

- a. Presentation
- b. Q&A

## 3. Approve Minutes and Agenda

- a. Adopt agenda
- b. Vote to approve minutes from June

## 4. Public Comment Period

## 5. Hotline Updates: Intakes

- a. Phone call reports
- b. Webform reports
- c. Q&A

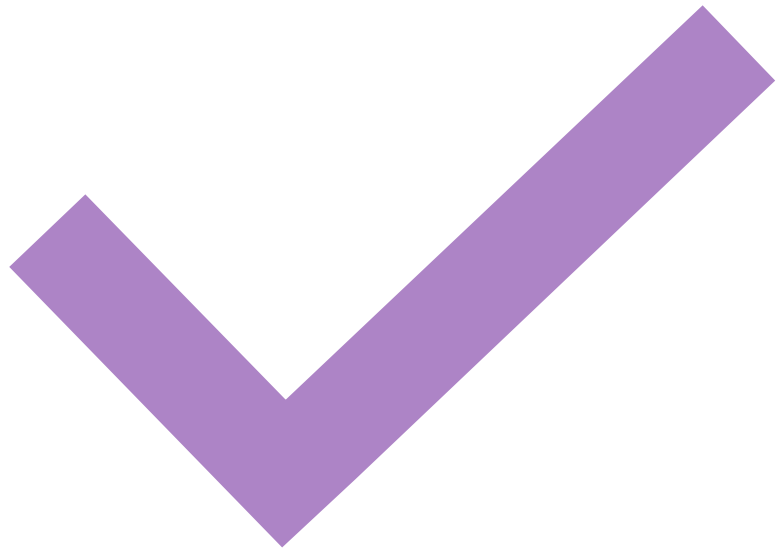
## 6. Charter Adjustment: Vote

- a. Meeting frequency adjustment

## 7. Next Steps & Closing

- a. Next Meeting: To be determined





Vote to  
Approve  
Minutes from  
June



Washington State Hate Crimes & Bias Incidents Hotline

# Phone Number

# **1-(855)-225-1010**

Accepting calls starting July 1, 2025

Language interpretation in over 240+ languages via LanguageLink

Voicemail only line for pilot phase duration

Response within 2-3 business days if follow-up requested

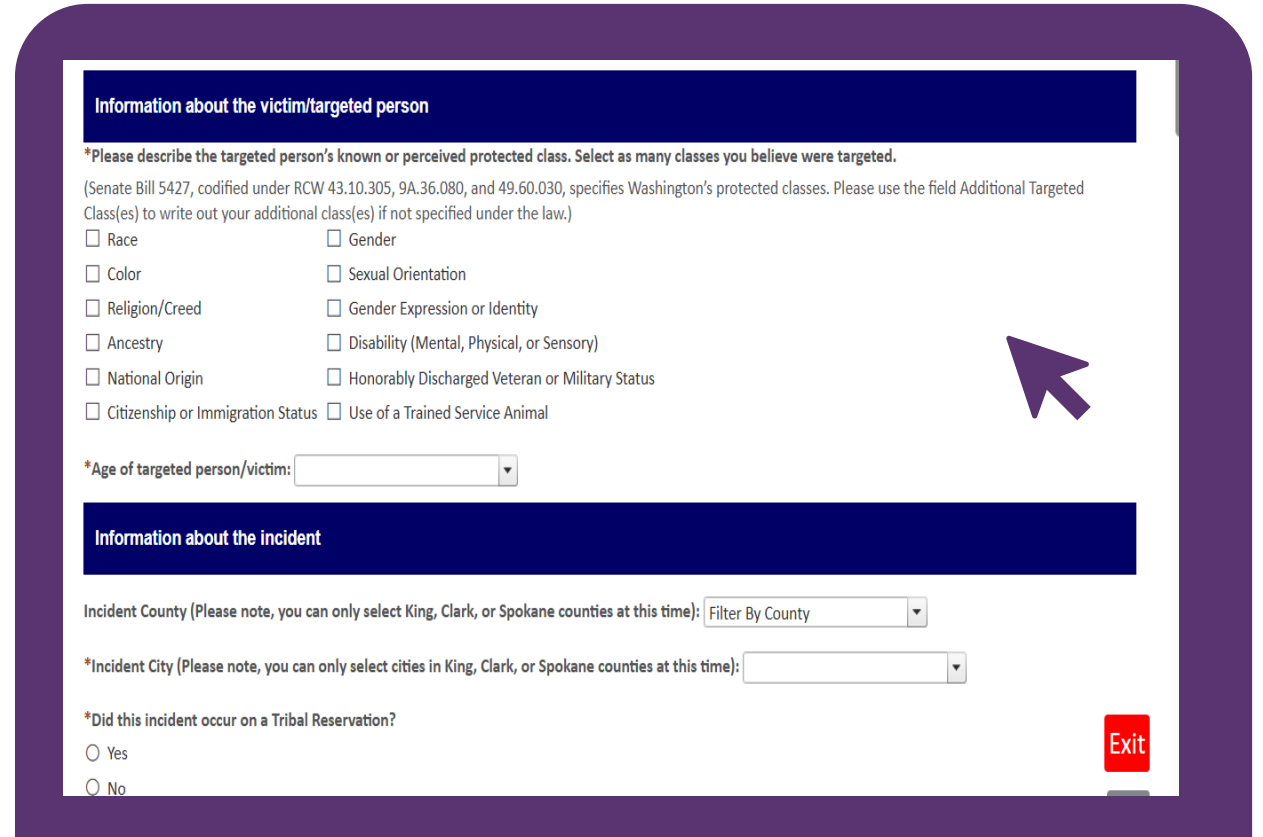
Can report completely anonymously

# Intake Webform

[ATG.WA.GOV/REPORT-HATE](https://atg.wa.gov/report-hate)

## Online Reporting

- ▶ Safe exit button
- ▶ Internally housed in AGO website



The screenshot displays a webform titled "Intake Webform" with a purple border. The form is divided into two main sections: "Information about the victim/targeted person" and "Information about the incident".

**Information about the victim/targeted person**

\*Please describe the targeted person's known or perceived protected class. Select as many classes you believe were targeted.  
(Senate Bill 5427, codified under RCW 43.10.305, 9A.36.080, and 49.60.030, specifies Washington's protected classes. Please use the field Additional Targeted Class(es) to write out your additional class(es) if not specified under the law.)

<input type="checkbox"/> Race	<input type="checkbox"/> Gender
<input type="checkbox"/> Color	<input type="checkbox"/> Sexual Orientation
<input type="checkbox"/> Religion/Creed	<input type="checkbox"/> Gender Expression or Identity
<input type="checkbox"/> Ancestry	<input type="checkbox"/> Disability (Mental, Physical, or Sensory)
<input type="checkbox"/> National Origin	<input type="checkbox"/> Honorably Discharged Veteran or Military Status
<input type="checkbox"/> Citizenship or Immigration Status	<input type="checkbox"/> Use of a Trained Service Animal

\*Age of targeted person/victim:

**Information about the incident**

Incident County (Please note, you can only select King, Clark, or Spokane counties at this time):

\*Incident City (Please note, you can only select cities in King, Clark, or Spokane counties at this time):

\*Did this incident occur on a Tribal Reservation?

☐ Yes

☐ No

A red "Exit" button is located in the bottom right corner of the form.

# Hotline Updates: Intakes

- ▶ **As of 8/4/2025:**
  - ▶ 177 reports total
  - ▶ 84 phone call reports
  - ▶ 93 webform reports
  - ▶ 33% requesting follow-up

**Note:**

*It is too early in the program's pilot phase to conduct a meaningful data analysis of the reports received to the hotline thus far. A report is due to the governor and state legislature on July 1, 2027, and will be made publicly available on the hotline's website.*

# Press Release & Marketing

- ▶ Press Release
  - ▶ Sent to you in English, translated versions forthcoming
- ▶ Marketing Materials
  - ▶ Sent to you with today's meeting materials in the translated languages in WA that are standard for the agency - thank you King County for translating the materials!
- ▶ Outreach-focused policy analyst to be hired soon





Questions?

# Charter Adjustment: Meeting Frequency



## Past meeting frequency:

Bi-Monthly  
Second Tuesday of the month



## Suggested meeting frequency to maintain from June vote:

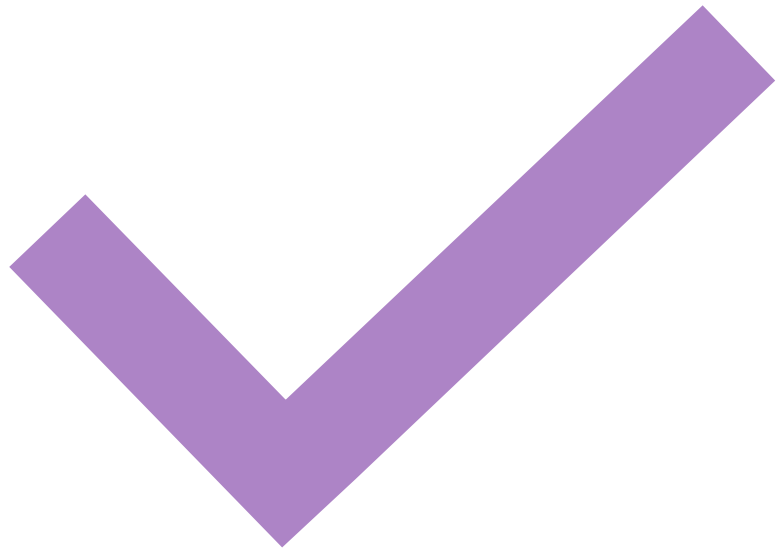
Quarterly  
Second Tuesday of the month\*  
Suggested next meeting date: Tuesday  
November 18<sup>th</sup>, 2025 10AM-12PM

*\*exception for November's meeting, as it falls on  
Veteran's Day.*

# Quarterly meetings

- ▶ Updates on status of the hotline, use, outreach, upcoming events, sustainability, statewide launch, referral gaps, and data if possible
- ▶ Standard meeting frequency for advisory committees across the agency
  - ▶ *Are there any objections or suggestions?*





Maintain Vote  
for Meeting  
Frequency

# Questions? Next Steps

- ▶ Next Meeting:
  - ▶ Suggested: November 18th, 10AM - 12PM
- ▶ Please email the Hate Crimes & Bias Incidents Hotline Team [hatebiashotline-noreply@atg.wa.gov](mailto:hatebiashotline-noreply@atg.wa.gov) with any questions.

Thank You!