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KING COUNTY
SUPERIOR COURT CLERK
E-FILED
CASE #: 26-2-18765-7 SEA

**STATE OF WASHINGTON
KING COUNTY SUPERIOR COURT**

In re: GS LABS, LLC, Respondent.	NO. ASSURANCE OF DISCONTINUANCE [CLERK'S ACTION REQUIRED]
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I. INTRODUCTION

1.1. The State of Washington (State), by and through its attorneys, Nicholas W. Brown, Attorney General, and Daniel Davies and Will O'Connor, Assistant Attorneys General, files this Assurance of Discontinuance pursuant to the Consumer Protection Act (Washington CPA), RCW 19.86.100.

1.2. This Assurance of Discontinuance resolves the State's concerns that GS Labs, LLC ("GS Labs" or "Respondent") engaged in unfair or deceptive acts or practices under the Washington CPA, RCW 19.86.020 with respect to GS Labs' COVID-19 test prices and advertising related to the timing of results.

1.3. This Assurance of Discontinuance is being entered into between Respondent and the Attorneys General for each of the states that have investigated this matter: Alabama, Arizona, Colorado, Illinois, Indiana, Iowa, Kansas, Massachusetts, Minnesota, Missouri, Nebraska, New Jersey, North Dakota, Ohio, Oregon, Pennsylvania, South Dakota, and Washington ("the Multistate Group").

1 **II. INVESTIGATION AND ALLEGATIONS**

2 2.1. The Multistate Group investigated whether Respondent unfairly or deceptively
3 charged out-of-pocket paying consumers in excess of market rate.

4 2.2. The Multistate Group investigated whether Respondent unfairly or deceptively
5 charged consumers administrative fees when obtaining COVID-19 testing services.

6 2.3. The Multistate Group investigated whether Respondent failed to timely deliver
7 COVID-19 test results.

8 2.4. Based on this investigation, the Multistate Group alleges that Respondent:

9 A. Charged out-of-pocket paying consumers in excess of the market rate for PCR,
10 rapid PCR, rapid antibody, and rapid antigen testing;

11 B. Charged consumers for test results when those results are not delivered within the
12 advertised turn-around time;

13 C. Charged administrative fees to patients for COVID-19 diagnostic testing, in
14 violation of state and federal law.

15 **III. ASSURANCE OF DISCONTINUANCE**

16 3.1. The State deems that the above conduct constitutes unfair or deceptive acts or
17 practices in trade or commerce that violate the Washington CPA, RCW 19.86.020.

18 3.2. Respondent denies it has violated the Consumer Protection Act and denies that it
19 has engaged in the practices above. Respondent has agreed to enter this Assurance of
20 Discontinuance and settlement of contested matters to avoid further controversy and expense.

21 3.3. Respondent agrees not to engage in the practices identified in Paragraph 2.4.
22 Respondent also agrees to fully comply with all requirements of the Washington CPA, RCW 19.86.

23 3.4. In addition, Respondent agrees that it will disclose in its marketing materials,
24 regardless of media or format, and in clear and conspicuous language:
25
26

1 3.4.1 The maximum time it will take to return results associated with its
2 COVID-19 diagnostic testing services. Such disclosures shall be made
3 contemporaneously with the claim that they are intended to qualify; and

4 3.4.2 The actual cash price that will be charged to consumers, and what
5 discounts are available, if any, for its COVID-19 diagnostic testing services. If
6 discounts are available, the reasons for those discounts and the quantity of
7 discount shall also be clearly and conspicuously disclosed.

8 3.5. Respondent shall endeavor to report all COVID-19 diagnostic test results to
9 consumers within its advertised time period. In the event this is not practicable, Respondent shall
10 actively notify the consumer of the delay and allow the opportunity for the affected consumer to
11 receive a full refund.

12 3.6. Respondent shall comply with all state, federal, and local requirements to promptly
13 deliver COVID-19 positive test results to any state, federal, or local health department, agency, or
14 board. In the event of any delays, Respondent shall notify these parties.

15 3.7. Respondent shall not charge administrative fees or similar fees to consumers for its
16 COVID-19 diagnostic testing services.

17 3.8. Respondent shall not, in a declared emergency, unjustifiably increase the price at
18 which any necessary property or service in connection with COVID-19 diagnostic testing is offered
19 for sale to consumers.

20 **IV. MONETARY PAYMENT**

21 4.1. Pursuant to the Washington CPA, RCW 19.86 and other similar statutes within the
22 Multistate Group, Respondent shall pay \$3,628,718.34 in restitution to consumers in the states within
23 the Multistate Group. This amount (\$3,628,718.34) shall be given as restitution to the following
24 classes of consumers: (1) consumers that were charged administrative fees (totaling \$1,749,568.35
25 in restitution); (2) the difference between the agreed-upon costs for standard PCR tests, rapid
26 PCR tests, rapid antibody, and rapid antigen tests to consumers that paid out-of-pocket more than

1 those amounts per test (totaling \$1,845,457.99 in restitution); and (3) consumers that did not receive
2 PCR test results within the advertised three days of their test (totaling \$33,692 in restitution).

3 4.2. Respondent shall provide a simple online mechanism for eligible consumers to
4 request and obtain refunds, as agreed upon by the Multistate Group and Respondent, and shall
5 promptly accept and process any request by an eligible consumer for a refund. This online
6 mechanism may include an electronic claims form allowing the consumer to request a refund of
7 any eligible amounts based on the tests purchased by the consumer, and will be designed to not be
8 difficult, costly, confusing, or time-consuming for individual consumers. Any refund requested
9 under this paragraph shall be processed by Respondent and paid to the consumer within
10 thirty (30) calendar days.

11 4.3. Respondent shall make reasonable efforts to locate and refund consumers in the
12 agreed-upon amounts, as referenced in Paragraph 4.1, including emailing each consumer at the
13 consumer's last-known email address within 30 days of entry of this Assurance of Discontinuance
14 to notify the consumer about the availability of the refund and sending a second email within
15 90 days of entry of this Assurance of Discontinuance. Respondent shall include a link to the
16 refund-website in its initial email to consumers. Draft emails to be sent to consumers shall be agreed
17 upon by Multistate Group and Respondent.

18 4.4. Respondent shall provide a periodic accounting of all communications with and
19 restitution distributed to the consumers identified in Paragraph 4.1. Such periodic accounting shall
20 occur approximately every three months for a year beginning on the day this Assurance of
21 Discontinuance is entered. Such accounting shall have sufficient information for the Multistate
22 Group to determine the number of consumers and the amount refunded in each state within the
23 Multistate Group. The form and content of such accounting report will be negotiated by Multistate
24 Group and Respondent.

25 4.5. Any amount of the \$3,628,718.34 in restitution that is not claimed and distributed
26 by Respondent within one (1) year of entry of this Assurance of Discontinuance shall be remitted

1 by Respondent to the Multistate Group, with each state receiving the restitution unclaimed by the
2 consumers from their state. This remittance shall begin to occur within thirty (30) days of the
3 one-year anniversary of the entry of this Assurance of Discontinuance.

4 4.6. Pursuant to the Washington CPA, RCW 19.86 and other similar statutes within the
5 Multistate Group, the Multistate Group shall recover and Respondent shall pay the Multistate Group
6 the amount of \$1,250,000 for costs and reasonable attorney's fees incurred by the Multistate Group
7 in pursuing this matter, for monitoring and potential enforcement of this Assurance of
8 Discontinuance, for future enforcement of the Washington CPA, RCW 19.86, or for any lawful
9 purpose in the discharge of the Attorneys General's duties at the sole discretion of the Multistate
10 Group and each Attorneys General. Respondent shall distribute each states' portion of the payment
11 in accordance with the parties' agreed-upon allocation formula, attached as **Exhibit A**. This
12 payment shall be made within 60 days of entry of this Assurance of Discontinuance.

13 4.7. Payments referenced in paragraphs 4.1 through 4.6 shall be made by wire transfer
14 or valid check payable to "State of Washington Attorney General's Office," delivered to the
15 Office of the Attorney General, Attention: Margaret Farmer, Consumer Protection Division,
16 800 Fifth Avenue, Suite 2000, Seattle, Washington, 98104-3188.

17 4.8. Respondent's failure to timely make payments as required by this Assurance of
18 Discontinuance by the date of entry of this Assurance of Discontinuance, without written agreement
19 by the Multistate Group, shall be a material breach of this Assurance of Discontinuance.

20 4.9. Respondent's failure to pay attorneys' fees and costs to the Multistate Group as
21 required by this Assurance of Discontinuance shall be a material breach of the Assurance of
22 Discontinuance.

23 V. RELEASE OF CLAIMS

24 5.1. By its execution of this Assurance of Discontinuance, the State releases Respondent
25 from all civil claims, causes of action, damages, restitution, fines, costs, and penalties under the
26

1 Washington CPA, RCW 19.86 arising from or related to the conduct and/or practices referenced in
2 this Assurance of Discontinuance.

3 5.2. Notwithstanding any terms of this Assurance, the following claims are not within
4 the scope of the release in Paragraph 5.1:

5 A. Private rights of action, including any claims consumers have or may have on an
6 individual or class basis under state consumer protection laws, including the
7 Washington CPA, RCW 19.86, against any person or entity, including
8 Respondent;

9 B. Claims of environmental or tax liability;

10 C. Criminal liability;

11 D. Claims for property damage;

12 E. Claims alleging violations of state, local, or federal securities laws;

13 F. Claims alleging violations of state, local, or federal antitrust laws; and

14 G. Any other civil or administrative liability that any person or entity, including
15 Respondent, has or may have to Washington and any subdivision thereof, not
16 covered by the release in Paragraph 5.1.

17 5.3. In the event that Respondent violates this Assurance of Discontinuance, this release
18 of claims becomes void, and nothing shall prevent the State from enforcing the Washington CPA,
19 RCW 19.86 and seeking permanent injunctive relief and recovery of costs, restitution, and civil
20 penalties against Respondent for any conduct covered by this Assurance of Discontinuance prior to
21 and after its execution by the parties.

22 5.4. This Assurance of Discontinuance is not, and may not, be considered an admission
23 of violation for any purposes; but proof of failure to comply with this Assurance of Discontinuance
24 shall be *prima facie* evidence of violations of the Washington CPA, RCW 19.86 (and may be
25 enforced by the State of Washington Attorney General in the same manner it uses to enforce
26 violations of assurances of discontinuance entered pursuant to the Washington CPA, RCW 19.86),

1 thereby placing upon the violator the burden of defending against the Court's imposition of
2 injunctions, restitution, civil penalties, and other relief that the Attorney General may seek.

3 **VI. GENERAL TERMS**

4 6.1. Nothing in this Assurance shall relieve Respondent of its obligation to comply with
5 all applicable State of Washington laws and federal laws and regulations.

6 6.2. This Assurance may be executed in counterparts, each of which constitutes an
7 original, and all of which shall constitute one and the same agreement. This Assurance may be
8 executed by facsimile or electronic copy in any image format.

9 6.3. The person signing this Assurance for Respondent warrants that Respondent has
10 authorized the person(s) to execute this Assurance, that Respondent has been fully advised by their
11 counsel before entering into the Assurance, and that he or she executes this Assurance in an official
12 capacity that binds Respondent.

13 6.4. This Assurance constitutes the full and complete terms of the agreement entered into
14 by Respondent and the Multistate Group.

15 6.5. The Parties agree that this Assurance, including any issues related to interpretation
16 or enforcement, shall be governed by the laws of the State of Washington.

17 6.6. The King County Superior Court shall retain jurisdiction of this matter for purposes
18 of enforcing this Assurance. The Attorney General may make such application as appropriate to
19 enforce or interpret the provisions of this Assurance or, in the alternative, maintain any action within
20 his legal authority for such other and further relief as he determines is proper and necessary for the
21 enforcement of this Assurance. The parties agree that, in any action brought by the Attorney General
22 to enforce the terms of this Assurance, the Court shall have the authority to award equitable relief,
23 including specific performance.

24 6.7. The failure of a party to exercise any rights under this Assurance shall not be deemed
25 to be a waiver of any right or any future rights.

1 6.8. Nothing in this Assurance shall be construed to limit the power or authority of the
2 State of Washington or the Attorney General except as expressly set forth herein.

3 6.9. Each of the parties participated in the drafting of this Assurance and agrees that the
4 Assurance's terms may not be construed against or in favor of any of the parties by virtue of
5 draftsmanship.

6 6.10. Each party shall perform such further acts and execute and deliver such further
7 documents as may reasonably be necessary to carry out this Assurance.

8 6.11. The facts alleged in this Assurance will be taken as true without further proof for
9 the purposes of determining the nondischargeability of the State's monetary judgment, as ordered
10 by this Assurance, in any bankruptcy proceeding.

11 6.12. The facts alleged in this Assurance establish all elements necessary to sustain an
12 action by the Attorney General pursuant to section 523(a)(2)(A) of the Bankruptcy Code,
13 11 U.S.C. § 523(a)(2)(A), and this Assurance will have collateral estoppel effect for such purposes.

14 6.13. On or before executing this Assurance, Respondent shall provide the
15 Attorney General their taxpayer identification numbers (TIN). Respondent understands that it may
16 be subject to a penalty if they fail to provide the Attorney General with their TIN pursuant to
17 26 C.F.R. 6723, 26 C.F.R. 6724(d)(3), and 26 C.F.R. 301.6723-1. Respondent shall also cooperate
18 in the Attorney General's Office's completion of Internal Revenue Service Form 1098-F by
19 providing the Attorney General by December 31, 2026, any additional necessary information
20 requested by the Attorney General's Office.

21 6.14. Respondent shall notify their principals, officers, directors, agents, employees,
22 affiliates, subsidiaries, and successors, and any other person in active concert or participation with
23 the companies of the obligations, duties, and responsibilities imposed on them by this Assurance.

24 6.15. Respondent shall not state or imply, directly or indirectly, that the State of
25 Washington or the Attorney General have approved of, condone, or agree with any conduct or
26 actions by Respondent.

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4 *Attorney for GS Labs, Inc.*
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Exhibit A

Allocation Per State

State	Share of Costs and Fees under ¶ 4.6
Alabama	\$0
Arizona	\$2,388.99
Colorado	\$23,601.70
Illinois	\$1,068.76
Indiana	\$6,679.58
Iowa	\$162,681.24
Kansas	\$52,173.25
Massachusetts	\$3,474.29
Minnesota	\$146,531.65
Missouri	\$63,654.85
Nebraska	\$368,403.06
New Jersey	\$3,868.71
North Dakota	\$697.17
Ohio	\$18,905.95
Oregon	\$47,302.34
Pennsylvania	\$5,161.97
South Dakota	\$16,669.99
Washington	\$326,736.48
TOTAL	\$1,250,000

**King County Superior Court
Judicial Electronic Signature Page**

Case Number: 26-2-18765-7 SEA
Case Title: STATE OF WASHINGTON VS GS LAB LLC

Document Title: Agreed Order

Date Signed: 06/11/2026



Commissioner: Steven Olsen

Key/ID Number: *383249157*

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