

# HearMeWA Advisory Committee Meeting Minutes

September 13, 2023, 1:00 p.m. – 3:00 p.m.

#### Meeting started at 1:03pm

#### 1. Welcome, Introductions and Agenda

- Committee members were welcomed to the second HearMeWA Advisory Committee meeting of the 23-25 meeting cycle.
- AGO staff began the meeting by reviewing the AGOs antiracist, trauma-informed and youth-centered statements. Definitions can be found on the HearMeWA website.
- For members of the public wishing to make comments, they were instructed to indicate so in the chat. Members of the public can also sign up for public comments before the meeting starts by contacting the Youth Program team at <a href="wowthprogram@atg.wa.gov">wowthprogram@atg.wa.gov</a>. More information can be found here.
- Advisory Committee members who could not attend the June meeting were invited to introduce themselves to the group.

#### 2. **Procedural Discussion**

- AGO staff acknowledge that they have not received any comments or suggestion about the meeting notes from the June 14<sup>th</sup> advisory committee meeting.
- Updates from Advisory Committee Members: committee members were invited to share updates from their organizations including:
  - o New programs or projects their organizations are working on;
  - Feedback, suggestions or concerns form their organization or the people they serve;
  - o Comments or questions regarding previous meetings; and
  - o Legislative updates.

## Meeting opened for Committee Updates

• <u>Washington Emergency Management Division</u>: Text to 911 is now available statewide. Marketing campaign will be in the fall.

## • <u>Health Care Authority</u>:

- Kids Mental Health WA: Regional coordination of youth services statewide through a portal and community coordination of response.
  - Fact sheet: Regional Youth Behavioral Health Navigators
  - Regional youth behavioral health navigator flyer
  - Implementation presentation
- <u>Center of Parent Excellence (COPE) program</u>: resource for families seeking support.
- CYBHWG Prenatal through 25 Behavioral Health Strategic Plan: for people who
  want to be connected to the work happening to develop a strategic plan for
  prenatal through age 25 behavioral health in Washington.
- <u>Forefront Suicide Prevention:</u> they are expanding mental health technical assistance to high schools in Washington state through a new collaboration with <u>The Jed Foundation</u>. Through this multi-year partnership, Forefront in the Schools staff (FIS), will be trained to implement JED High School, **free of charge**, to a select number of High Schools across Washington State. To learn more about *JED High School delivered by Forefront*:
  - o Read the attached resources sent via email;
  - Watch a pre-recorded <u>JED High School Information Session with their School Mental Health Specialists;</u>
  - o Schedule a time to meet with their team.

#### 3. Youth Outreach and Engagement

- Program Name:
  - The process for selecting the name "HearMeWA" included market research, outreach to youth, and communication with stakeholders to ensure the program name is accessible. In May, the AGO launched an online survey to collect youth feedback on the program name and received 574 complete responses from youth across the state.
  - O After getting the survey results, AGO Youth Program Team contacted organizations that provide services to deaf and hard of hearing youth for their feedback and input on ways we can communicate about the program's accessibility via app, text, web form, and TTY relay services.
  - The AGO Youth Program Team will continue working with youth and other stakeholders to learn how to communicate about this program in an inclusive way and ensure youth are aware of the different methods they can contact HearMeWA.
  - $\circ$  AGO staff shared respondent demographics from the survey and name characteristics that youth were looking for in a name for the program (see slides 18-26).
- *Co-design Sessions with Youth*: Since June, Do Big Good (DBG) has met with 5 youth groups based in Stanwood Camino, Tacoma, Moses Lake, Bremerton and Seattle who

have representation from the 16 categories of youth. Youth has provided us with feedback and suggestions on structural elements for the Youth Advisory Group, such as diversity and inclusion, purpose, attendance, how the group is structured, meeting frequency, and how they can hold adults accountable.

- o Next Steps:
  - DBG and some youth will share more about the process and outcomes of co-designing with youth, with initial training on how to use the proposed model and share power with youth. Trainings will be provided to the AGO Youth Program Team and the HearMeWA Advisory Committee in December;
  - Application process for the Youth Advisory Group will start in the Fall or later this year.

Meeting opened for Committee Q&A: None

## 4. Adopt Group Agreement

- No comments or suggestions received. AGO staff sent final version via email.
- The advisory committee will revisit the group agreement in June 2024.

#### 5. Work Session

- AGO staff talked about two documents the AGO is drafting: the Best Practices Toolkit and the Policies and Procedures Manual. Presentation included the history, purpose and audience for both documents.
- *Best Practices Toolkit*: advisory committee members were asked to choose a breakout room to provide feedback on the content of the toolkit.
  - o Group 1: Identify statewide and community mental health resources, services, and contacts.
  - o Group 2: Best practices and strategies for tip responders to use in investigating cases and assisting youths and their parents and guardians.
  - o Group 3: Resources and Training Opportunities for Tip Responders.
  - o Group 4: As a tip responder, what kind of information do you need in this toolkit?

A summary of the breakout room discussion was sent via email to advisory committee members for review. Feedback from this work session will be incorporated in the continued drafting of the Best Practices Toolkit.

- **Policies and Procedures Manual:** AGO staff focused on the section of the manual that contains the points of contact for each tip responder agency.
  - The AGO Youth Program Team will be working with the Education Service Districts (ESD) Comprehensive School Safety Coordinators (CSSCs) to connect to each school for a point of contact. They met with CSSCs in

September to discuss this plan and will be meeting with each CSSC to plan a way to collect each building's contact information. Buildings will not be limited to one contact in the system. This is the starting point, and once the system is further developed the AGO will work with buildings to add additional contacts.

 The AGO Youth Program Team will be connecting with the Washington Student Achievement Council (WSAC) to discuss options and a potential approach to get a point person at each college and university in Washington State.

Meeting opened for Committee Q&A: None.

## 6. Vendor RFP Updates

- Vendor contract is still in the negation phase between the AGO and the Apparent Successful Bidder.
- An RFP for HearMeWA Branding, Marketing, and Website Design was posted on August 26, 2023. RFP responses are due to the AGO contracts office by Oct 9, 2023. For more information about the RFP please contact contracts@atg.wa.gov.

## 7. Action Items & Next Steps

- Next meeting: Wednesday, December 6<sup>th</sup> from 1:00 p.m. to 3:00 p.m.
- Public Comments
  - Mer Joyce: asking for youth's consent on the tip referral process is very important. Maybe this is something that could be added in the materials the AGO is developing.

The meeting adjourned at 2:47 p.m.

## **ATTENDEES**

# **Committee Members**

## Youth

| Name                     | Present |
|--------------------------|---------|
| Akshaya Ajith            | Yes     |
| Adama Angelina Mbodji    | Yes     |
| Micah Brielle Fitzgerald | Yes     |

# Professional Members

| Name                             | Affiliation  | Present         |
|----------------------------------|--|-----------------|
| Margaret Albaugh                 | Asian and Pacific Islander Coalition of Spokane            | Yes             |
| Tanya Aggar                      | Washington State Parent and Teacher Association            | Yes             |
| Jenny Ann Young                  | Washington State Department of Children, Youth, & Families | Yes             |
| Theresa Carter-Vincent           | Building Resilience Awareness & Variations of Excellence   | Yes             |
| Diana Cockrell                   | Washington State Health Care Authority                     | Yes             |
| Ella DeVerse                     | Washington Office of Superintendent of Public Instruction  | Yes             |
| Cameron Fordmeir                 | Greater Columbia Behavioral Health                         | No              |
| Kevin Fuhr                       | Washington Association of Sherriffs & Police Chiefs        | Yes             |
| Carri Gordon                     | Washington State Patrol                                    | Yes             |
| Avianah Grace McKenna            | Youth Action Board and Mockingbird Society                 | No              |
| Jamie Heil                       | Boys & Girls Clubs of King County                          | No              |
| Joshua John William Goss         | The Coffee Oasis   | No              |
| Adrienne Marie Jensen            | HopeSource   | No              |
| Carolyn Cox                      | SPARK Peer Learning Center                                 | Yes             |
| Kirstin McFarland                | Washington State Department of Health                      | No              |
| Chastity Pennington              | United Way of Lewis County                                 | Yes             |
| Liz Pray                         | Washington Education Association                           | Yes             |
| Kelli Robinson                   | Our Sisters' House   | No              |
| Maithri Sarangam                 | Seattle Indian Health Board                                | Yes             |
| Beverly Sarles                   | Washington State University                                | Yes             |
| Eyota ShadowWalker<br>Wak'ishwit | Pizza Klatch   | Yes             |
| Adam Wasserman                   | Washington Emergency Management Division                   | Yes             |
| Chris Weedin                     | Washington Association of Educational Service<br>Districts | Yes             |
| Mallory Wilson                   | Association of Washington School Principals                | Yes             |
| Rashel Wise                      | Washington Student Achievement Council                     | No              |
| Larry Wright                     | UW Forefront Suicide Prevention Center                     | Megan<br>Reibel |

# AGO Staff

| Name               | Affiliation  |
|--------------------|--|
| Camille Goldy      | Office of the Attorney General, Policy Unit          |
| Clarissa Lacerda   | Office of the Attorney General, Policy Unit          |
| Erica Chang        | Office of the Attorney General, Policy Unit          |
| Monserrat Jauregui | Office of the Attorney General, Policy Unit          |
| Sahar Fathi        | Office of the Attorney General, Policy Unit          |
| Evan Kim           | Office of the Attorney General, Information Services |
| Linda Hoage        | Office of the Attorney General, Information Services |

# **Public Attendees**

Roz Thompson

Mer Joyce

