



LUMEN'S TRANSFER OF FIBER ASSETS TO AT&T

UT-250544 - INFORMATION SHEET

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The Public Counsel Unit of the Washington Attorney General's Office advocates for the interests of residential and small business customers of electric, gas, water, transportation, and telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC or Commission). Public Counsel advocates on behalf of customers before the Commission and courts regarding utility rates, mergers, business practices, service quality, energy efficiency, safety, and policy matters.

Lumen's Application for Authorization for the Transfer of Assets to AT&T

Lumen Technologies, Inc. (also known as Qwest Corporation, and formerly CenturyLink) filed an application requesting that the UTC authorize the transfer of certain fiber assets to AT&T, in Docket UT-250544 on July 8, 2025. Specifically, Lumen plans to sell its mass market fiber-to-the-home business to AT&T.

On December 5, 2025, Qwest, AT&T, and UTC Staff reached a settlement supporting the authorization of the asset transfer with conditions.

What does this Settlement mean?

Lumen will be selling assets associated with broadband operations serving most of its residential and small business customers. These customers will become AT&T customers.

Customers who have "plain old telephone service" over fiber networks, however, will remain Lumen customers. Lumen and AT&T plan to enter into an agreement allowing Lumen to use the transferred assets to serve only these customers.

As part of the Settlement, Lumen will 1) maintain a certain level of technician staffing; 2) maintain a maintenance budget of \$83.5 million; 3) continue to honor its "Price for Life" contracts; 4) offer alternative services like Air-Line or HughesNet within 24 hours of a customer outage; and 5) provide a \$40 credit for each instance when it does not meet its confirmed appointment window for repairs. AT&T will spend \$80 million on deploying fiber in Washington state over the next 2 years.

The Parties

The UTC considers the recommendations of every party, and no party's recommendation is considered binding. The following parties are participating in this proceeding:

- Lumen (Qwest / CenturyLink)
- AT&T
- UTC Staff *
- Washington Attorney General's Office, Public Counsel Unit (residential and small business customer advocate)

*In formal UTC proceedings, regulatory Staff participates like any other party, and UTC Commissioners make the decision





Public Counsel's Position

Public Counsel does not oppose this settlement.

If you have questions, you can contact Public Counsel by email at: utility@atg.wa.gov, or by mail at: Attorney General's Office, Public Counsel Unit, 800 Fifth Avenue, Suite 2000, Seattle, WA 98104.

Process for Commission Decision

The UTC will hold a Settlement Hearing on January 5, 2026. After the Settlement Hearing, an Administrative Law Judge will issue an initial order.

Submit a Comment Prior to the Public Comment Hearing

The UTC Commissioners appreciate hearing from members of the public about how the Company's proposed rate increases will affect them. The UTC is holding a virtual public comment hearing to take comments on Monday, January 5, 2026, at 6 p.m. You can participate via the Zoom link below or by phone.

Join via Zoom by visiting the link below:

<https://utc-wa.gov.zoom.us/j/84572348278?pwd=KRJB7Uubf4pJ8RzIAkP1O606xBURfd.1>

Join via phone by calling: (253) 215-8782 and use Meeting ID 845 7234 8278# with Passcode 899956#.

The public can additionally submit comments in the following ways:

- Via UTC web form at: utc.wa.gov/consumers/ (click on "Submit a Comment" link)
- By email at: comments@utc.wa.gov
- By mail at: **UTC, P.O. Box 47250, Olympia, WA 98504-7250**
- By phone: **1-888-333-WUTC (9882)**

Please include the following in your written comment: your name, mailing address, the name of the company (Lumen), and the Docket Number UE-250544. For more information, see <http://www.utc.wa.gov/>, or call 1-800-562-6150.